

# *USING APPLE “BUG REPORTING” FOR FORENSIC PURPOSES*

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*OSDFCON*

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# *APPLE PROFILE AND LOGS*

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- Apple provides “*a web-based tool that developers can use to report issues with Apple software and services, request enhancement to APIs and tools and track the status of their feedback*”
- To correctly use this tool and submit Apple relevant information to identify the issue, it is mandatory to **“Collect and attach any relevant logs”**



# *APPLE PROFILE AND LOGS*

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- The Apple web page “**Profiles and Logs**” contains instructions about how to extract logs from different Apple operating systems, including Mac OS X, iOS, tvOS and WatchOS
- Some logs (e.g. **Crash Logs**) are **automatically generated** by the operating system during its execution while others (e.g. **sysdiagnose**) **can be generated with specific user actions**
- Moreover, some logs **require the installation of a profile on the device** (e.g. Disk Space Diagnostics and Battery Life)



# *Using Apple “Bug Reporting” for forensic purposes*

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- We wrote a document describing our research into these logs
- This document is freely available from <https://www.for585.com/sysdiagnose>
- We also developed various scripts to parse some of the files available during sysdiagnose acquisition
- These scripts are available from GitHub [https://github.com/cheeky4n6monkey/iOS\\_sysdiagnose\\_forensic\\_scripts](https://github.com/cheeky4n6monkey/iOS_sysdiagnose_forensic_scripts)

# *CRASH LOGS*

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Automatically generated by the operating system when an application crashes

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Can be used to understand the **conditions under which the application terminated**

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/private/var/mobile/Library/Logs/CrashReporter/

---

/private/var/root/Library/Logs/CrashReporter/

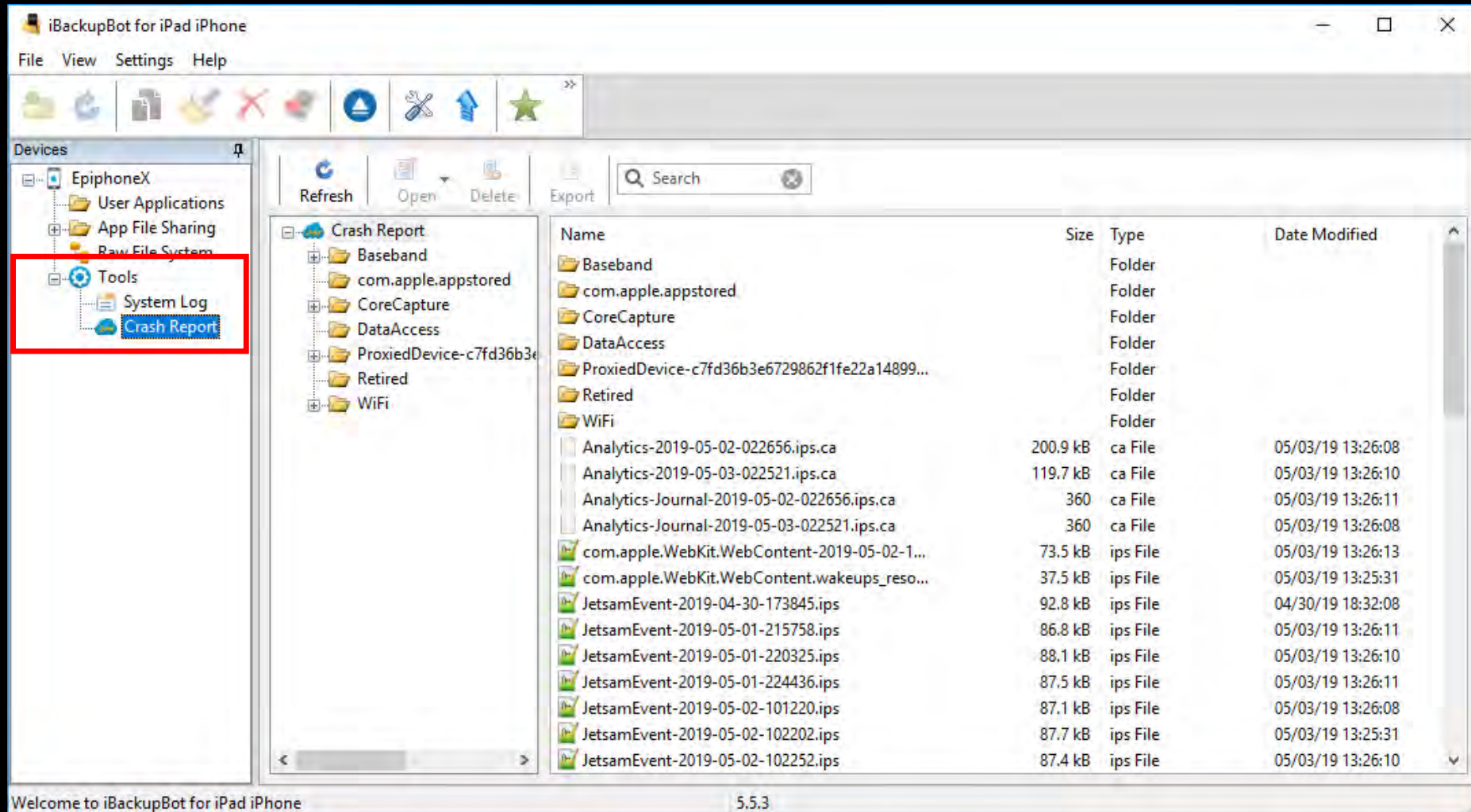
---

*Methods...*

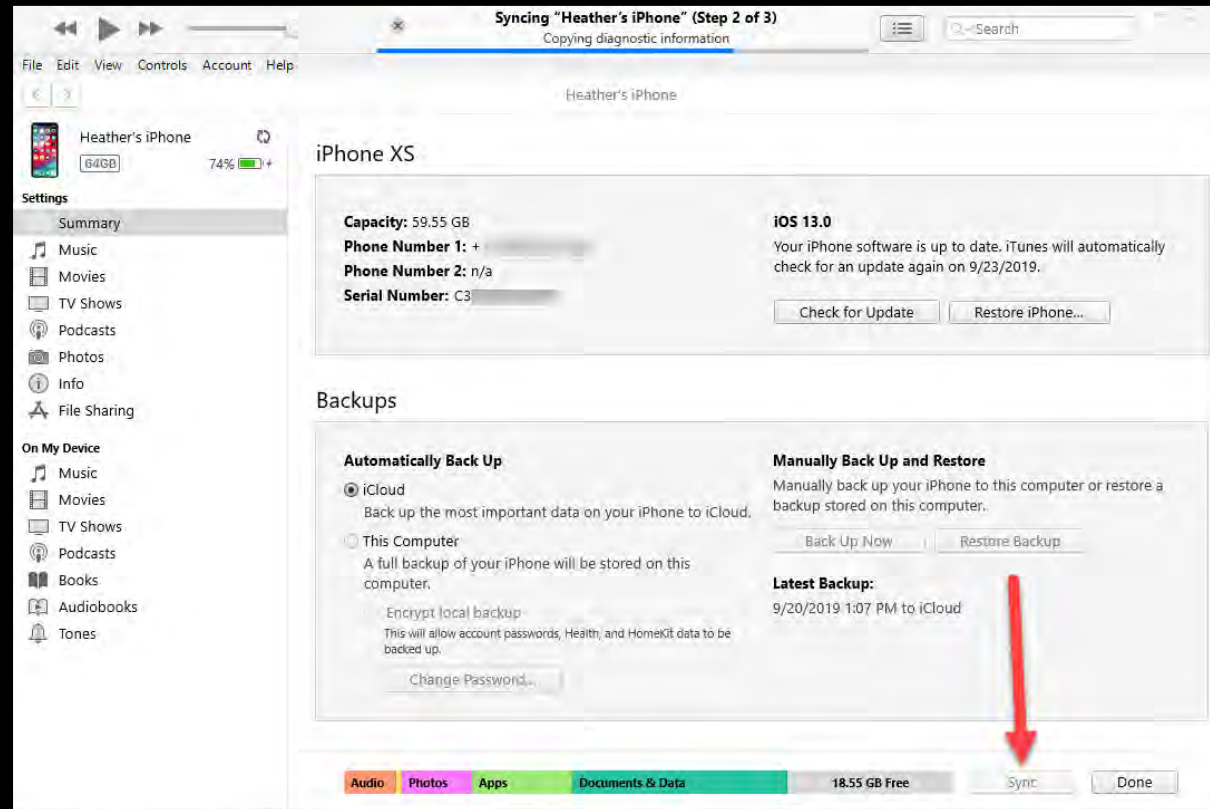
---

# *COLLECTING THE LOGS*

# 1 - Using an iOS device manager tool



## 2 – Sync the iOS device with iTunes



OS

Path

macOS

/Users/<username>/Library/Logs/CrashReporter/MobileDevice/[Device\_Name]/

Windows

C:\Users\<username>\AppData\Roaming\Apple Computer\Logs\CrashReporter\MobileDevice\[Device\_Name]\



# 3 - Using idevicecrashreport tool

```
C:\Windows\System32\cmd.exe

D:\mattia\Downloads\libimobiledevice (1)\libimobiledevice\win7-x64\bin>idevicecrashreport -e -k CrashLogs
Copy: /com.apple.WebKit.WebContent.wakeups_resource-2019-05-02-080727.ips
Copy: /stacks+routined-2019-05-02-221628.ips
Copy: /JetsamEvent-2019-05-02-142232.ips
Copy: /JetsamEvent-2019-05-02-185143.ips
Copy: /signpost_reporter.cpu_resource-2019-05-03-130811.ips
Copy: /JetsamEvent-2019-05-02-210123.ips
Copy: /JetsamEvent-2019-05-02-203406.ips
Copy: /JetsamEvent-2019-05-02-102202.ips
Copy: /JetsamEvent-2019-05-03-103819.ips
Copy: /JetsamEvent-2019-05-03-003833.ips
```

# 4 - Using Elcomsoft iOS Forensic Toolkit

```
iOS Forensics Toolkit 5.0

Welcome to Elcomsoft iOS Forensic Toolkit
This is driver script version 5.0/Win for 64bit devices

(c) 2011-2019 Elcomsoft Co. Ltd.

Device connected: EpiphoneX
Hardware model: D221AP
Serial number: DNPX26QXJCLH
iOS version: 12.2
Device ID: 633f8e3f6631ebb39c0e141fd914a831c8b9b1e5

Write files to directory <current directory>: Test

Copy: /WiFi/wifi-04-28-2019__00_22_28.745.log
Copy: /WiFi/wifi-04-27-2019__20_01_43.873.log
Copy: /WiFi/wifi-04-27-2019__16_17_32.606.log
Copy: /WiFi/wifi-04-27-2019__16_35_33.280.log
Copy: /WiFi/WiFiManager/wifi-buf-09-17-2018__06_46_10.200.log
Copy: /WiFi/WiFiManager/wifi-buf-10-29-2018__16_57_44.966.log
Copy: /WiFi/WiFiManager/wifi-buf-09-01-2018__11_21_14.398.log
Copy: /WiFi/WiFiManager/wifi-buf-09-17-2018__06_51_01.783.log
Copy: /WiFi/WiFiManager/wifi-buf-09-17-2018__06_46_58.754.log
Copy: /WiFi/WiFiManager/wifi-buf-02-08-2019__11_56_38.856.log
Copy: /WiFi/WiFiManager/wifi-buf-09-05-2018__11_32_01.047.log
Copy: /WiFi/WiFiManager/wifi-buf-10-10-2018__15_59_59.126.log
Copy: /WiFi/WiFiManager/wifi-buf-10-29-2018__16_53_01.316.log
```

```
mattiaepifani — Toolkit.command — tee • Toolkit.command — 82x34

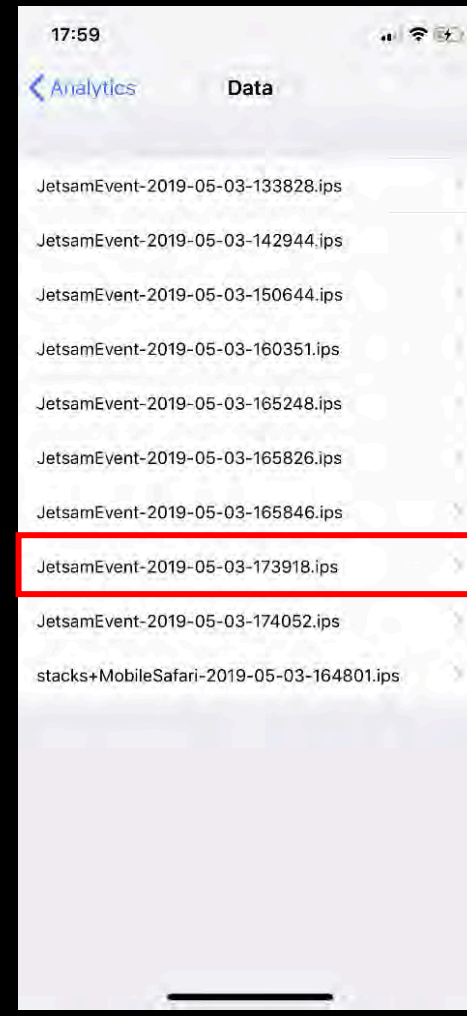
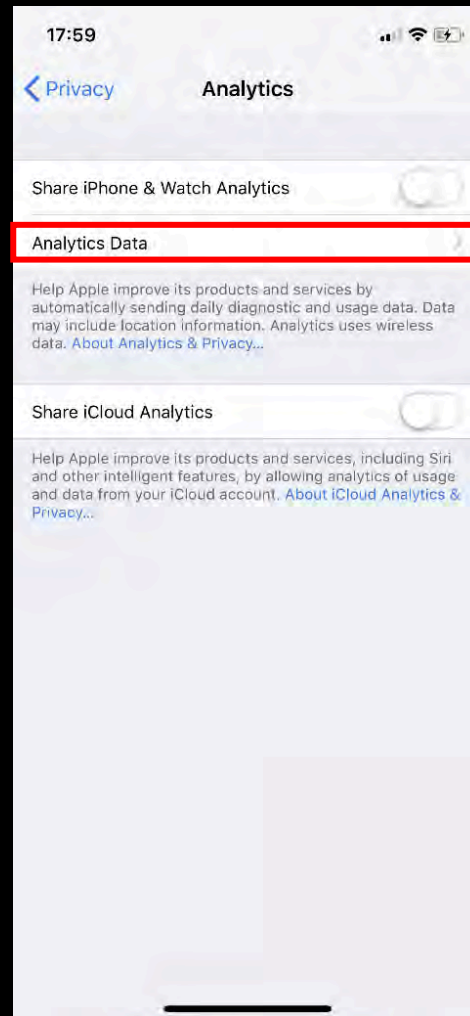
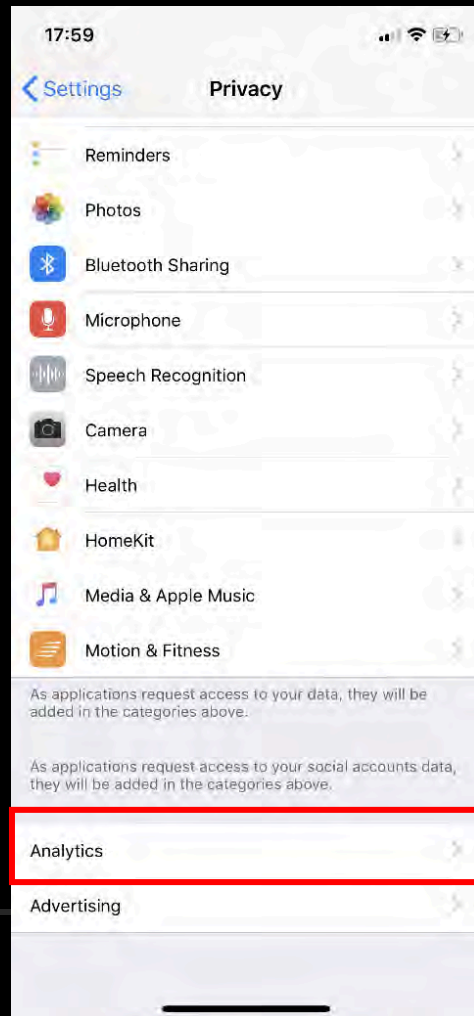
Welcome to Elcomsoft iOS Forensic Toolkit
This is driver script version 5.0/Mac for 64bit devices

(c) 2011-2019 Elcomsoft Co. Ltd.

Device connected: Apple Watch di Mattia
Hardware model: N121bAP
Serial number: GJ9X86F2J5X4
iOS version: 5.2
Device ID: 2a9fbae1643728ce72f820abd21cf5e854242341

Device paired
Write copied files to directory <~/Logs>:
Copy: CoreCapture/WiFi/[2019-06-22_12,56,10.717269]=WiFiDebug/Metadata/system.plist
Copy: CoreCapture/WiFi/[2019-06-22_12,56,10.717269]=WiFiDebug/Metadata/capture.plist
Copy: CoreCapture/WiFi/[2019-06-22_12,56,10.717269]=WiFiDebug/Data/IOReporters.xml
Copy: CoreCapture/WiFi/[2019-06-22_12,56,10.717269]=WiFiDebug/Data/com.apple.iokit.IO80211Family/IO80211AWDLPeerManager/[2019-06-22_12,56,10.864410]-io80211Family-001.pcapng.gz
Copy: CoreCapture/WiFi/[2019-06-22_12,56,10.717269]=WiFiDebug/Data/com.apple.iokit.IO80211Family/OneStats/[2019-06-22_12,52,12.051636]-CCIOReporter-001.xml.gz
Copy: CoreCapture/WiFi/[2019-06-22_12,56,10.717269]=WiFiDebug/Data/com.apple.iokit.IO80211Family/AssociationEventHistory/AssociationHistory.xml
Copy: CoreCapture/WiFi/[2019-06-22_12,56,10.717269]=WiFiDebug/Data/com.apple.iokit.IO80211Family/ControlPath/[2019-06-22_12,56,10.761451]-ControlPath-001.pcapng.gz
Copy: CoreCapture/WiFi/[2019-06-22_12,56,10.717269]=WiFiDebug/Data/com.apple.driver.ACiWi-FiDriver/StateSnapshots/CoreState.txt
```

# 5 - Last effort...Using AIRDROP





*What's Coming Next - The Choice is  
Yours...*

# *SYSDIAGNOSE*

- Unlike Crash Logs, sysdiagnose logs are **not** executed and written automatically by the operating system
- The generation **must be triggered manually by the user**
- There are two documented procedures to generate sysdiagnose logs :
  1. By simultaneously pressing and releasing both volume buttons + the Side (or Top) button for 1 to 1.5 seconds
  2. By using **AssistiveTouch**
- The sysdiagnose logs can be extracted from an iOS device using the same methods described for the extraction of Crash Logs



# GENERATING SYSDIAGNOSE – IN THE BACKGROUND...

The diagram illustrates the background process of generating sysdiagnose files. It shows a sequence of three file explorer windows connected by arrows, indicating the flow of the process.

**Window 1: /usr/bin/**

Nome	Dimensione	Modificato	Diritti	Proprie...
sum	1 KB	13/08/2019 07:54:05	rw-r-xr-x	root
sw_vers	51 KB	18/02/2019 04:00:56	rw-r-xr-x	root
sysdiagnose	848 KB	14/07/2019 09:34:57	rw-r-xr-x	root
tabs	52 KB	18/02/2019 04:08:09	rw-r-xr-x	root
tail	54 KB	13/08/2019 07:46:14	rw-r-xr-x	root

**Window 2: /private/var/mobile/Library/Logs/CrashReporter/DiagnosticLogs/sysdiagnose/**

Nome	Dimensione	Modificato	Diritti	Proprie...
IN_PROGRESS_sysdiagnose_2019.08.30_10-01-34+0200_iPhone_OS_iPhone_16G77.tmp		30/08/2019 10:01:35	rw-r-x---	mobile
IN_PROGRESS_sysdiagnose_2019.08.30_10-01-34+0200_iPhone_OS_iPhone_16G77		30/08/2019 10:02:00	rw-rwxrwx	root
IN_PROGRESS_sysdiagnose_2019.08.30_10-01-34+0200_iPhone_OS_iPhone_16G77-diagnostic_summary.log	12 KB	30/08/2019 10:02:01	rw-r-x---	root
IN_PROGRESS_sysdiagnose_2019.08.30_10-01-34+0200_iPhone_OS_iPhone_16G77.tar.gz	72.910 KB	30/08/2019 10:02:09	rw-r--r--	root
		30/08/2019 10:02:14	rw-r-----	root

**Window 3: /private/var/mobile/Library/Logs/CrashReporter/DiagnosticLogs/sysdiagnose/**

Nome	Dimensione	Modificato	Diritti	Proprie...
sysdiagnose_2019.08.30_10-01-34+0200_iPhone_OS_iPhone_16G77.tar.gz	95.851 KB	30/08/2019 10:01:35	rw-r-x---	mobile
		30/08/2019 10:02:25	rw-rw-r--	mobile

# *SYSDIAGNOSE PARSING SCRIPTS*

Open source

Developed with Python3 standard libraries (e.g. plistlib)

Avoids third party libraries as forensic workstations may not be connected to the Internet

Written/prototyped on Ubuntu 16.04 LTS running Python 3.5

14 scripts (so far) with 3 categories of script:

- **iOS Configuration**
- **Network Info**
- **App Info**

# *SYSDIAGNOSE PARSING SCRIPTS*


Name	Description
sysdiagnose-sys.py	Extracts OS info from logs/SystemVersion/SystemVersion.plist
sysdiagnose-networkprefs.py	Extracts hostnames from logs/Networking/preferences.plist
sysdiagnose-networkinterfaces.py	Extracts network <u>config</u> info from logs/Networking/NetworkInterfaces.plist
sysdiagnose-mobilecontainermanager.py	Extracts uninstall info from logs/MobileContainerManager/containermanagerd.log.0
sysdiagnose-mobilebackup.py	Extracts backup info from logs/MobileBackup/com.apple.MobileBackup.plist
sysdiagnose-mobileactivation.py	Mobile Activation Startup and Upgrade info from logs/MobileActivation/mobileactivationd.log.*
sysdiagnose-wifi-plist.py	Extracts Wi-Fi network values from <u>WiFi/com.apple.wifi.plist</u> Use -t option for TSV output file
sysdiagnose-wifi-icloud.py	Extracts Wi-Fi network values from <u>WiFi/ICLOUD.apple.wifid.plist</u> Use -t option for TSV output file
sysdiagnose-wifi-net.py	Extracts Wi-Fi network names to categorized TSV files from <u>WiFi/wifi *.log</u>
sysdiagnose-wifi-kml.py	Extracts Wi-Fi <u>geolocation</u> values and creates a KML from <u>wifi*.log</u>
sysdiagnose-uuid2path.py	Extracts GUID and path info from logs/tailspindb/ <u>UUIDToBinaryLocations</u>
sysdiagnose-net-ext-cache.py	Extracts app name & GUID info from logs/Networking/ <u>com.apple.networkextension.cache.plist</u> Use -v option to print GUID info
sysdiagnose-appconduit.py	Extracts connection info from logs/AppConduit/AppConduit.log.*
Sysdiagnose-appupdates.py	Extracts update info from logs/appinstallation/AppUpdates.sqlite.db*



# WIFI PLIST (I)

SSID	BSSID	NETUSAGE	COUNTRYCODE	LASTJOINED	LASTAUTOJOINED
rnsys	cc:2d:e0:93:14:25	491974.9299207926		2019-06-22 09:56:20.134874	2019-06-22 10:50:06.292416
Vodafone-30452471	90:35:6e:cb:69:68	1917152.7370038033	IT	2019-06-21 20:50:09.500747	2019-04-18 19:30:04.522801
NETGEAR13	8:bd:43:68:1f:48	105486.80752205849		2019-06-21 15:11:04.720972	2019-06-21 15:11:05.372420
EPIFANI_NEW	cc:40:d0:c7:1e:70	4139.615980029106		2019-06-18 13:04:49.779367	2019-06-18 12:32:08.724745
EleSpongie	3e:5c:f2:7f:7a:20	2338.421647310257	IT	2019-06-06 19:43:51.609769	2019-06-06 20:18:29.479695
Ospiti	9c:1c:12:4c:69:24	2567.6274020671844		2019-06-04 14:08:29.851830	2019-06-04 13:19:45.907810
Strike	a4:b1:e9:99:ce:29	2871.0092381238937		2019-05-24 19:52:46.923116	2019-05-24 18:50:57.488311
Starhotels	54:3d:37:39:43:cc	799.9198870658875	IT	2019-05-18 01:34:31.043223	2018-11-13 01:15:56.358491
unaltrapasta	d4:60:e3:d7:ad:cb	73.28322696685791	IT	2019-05-14 18:55:16.285575	2019-05-14 18:55:02.862883
EOLO - FRITZ!Box 4020 EN	38:10:d5:b3:e:55	22394.69042801857	DE	2019-05-12 09:06:23.662969	2019-05-12 09:01:03.199525
leondoro-ospiti	ac:84:c6:55:46:28	4850.699810028076		2019-05-11 19:03:20.041714	2019-05-11 19:03:21.191929
Lacucinadeirolli	b0:ea:bc:77:e8:26			2019-04-30 10:46:06.198349	
scandic_easy	94:f6:65:3e:6a:cc	11.447627067565918	NO	2019-04-26 14:22:03.710064	2019-04-23 22:06:40.724572
NHV25 Gjest	28:6f:7f:82:2:a0	21904.303030967712	NO	2019-04-26 12:41:05.498512	2019-04-26 13:41:12.637502
Paleis Hotel	d4:68:4d:4f:58:fc	6.301298975944519	NL	2019-03-28 04:12:37.300878	2018-11-19 16:38:02.600754

# WIFI PLIST (II)



West Jackson Boulevard

City:  Region:

Country:  Postal:

Average Location - Coordinates

Lat:  to:

Lon:  to:

Search Radius Tolerance(+/- degrees):

View

Uploads

Info

Stats

Tools

mattiaep

Log out

BSSID/MAC:

SSID / Network Name (exact match):

SSID / Network Name (wildcards<sup>1</sup>: % and \_):

☐ Must Be a FreeNet ☐ Must Be a Commercial


Query

Reimposta


0 0-7 Product of number of observers and observation

1 '\*' means zero-or-more characters, '\_' means a single

<< showing records 1 to 1 of 1 >>

Map	Net ID	SSID	Name	Type	First Seen	Most Recently	Crypto	Est. Lat
map	80:2A:A8:1A:03:E9	ITTIG-CNR		infra	2016-09-23T00:00:00.000Z	2018-01-25T09:00:00.000Z		43.79183578

Network Location



Click for interactive map

add comment

# Step 1 - WIFI KML Script

\sysdiagnose\_2019.05.03\_23-35-25+0200\_iPhone\_OS\_iPhone\_16E227.tar.gz\sysdiagnose\_2019.05.03\_23-35-25+0200\_iPhone\_OS\_iPhone\_16E227.tar

Name	Modified	Size	Type
PaxHeader (8)		1,2 KB	
wifi-05-01-2019_20:15:02.347.log.tgz (1)	03/05/2019 21:35:43,0 +0	106 KB	tgz
wifi-05-03-2019_19:20:24.848.log.tgz (1)	03/05/2019 21:35:43,0 +0	458 KB	tgz
wifi-buf-05-01-2019_20:15:02.479.log.tgz (1)	03/05/2019 21:35:43,0 +0	40,7 KB	tgz
wifi-buf-05-03-2019_19:20:24.985.log.tgz (1)	03/05/2019 21:35:43,0 +0	37,7 KB	tgz
wifi-buf-05-03-2019_23:35:40.740.log.tgz (1)	03/05/2019 21:35:42,0 +0	32,6 KB	tgz
wifi-buf-05-03-2019_23:35:42.215.log.tgz (1)	03/05/2019 21:35:42,0 +0	0,8 KB	tgz

```
WiFiManager - bash - 69x5
MacBook-Air-di-Mattia:WiFiManager mattiaepifani$ cat *.log > wifi.log
MacBook-Air-di-Mattia:WiFiManager mattiaepifani$
```



# Step 2 - WIFI KML Script

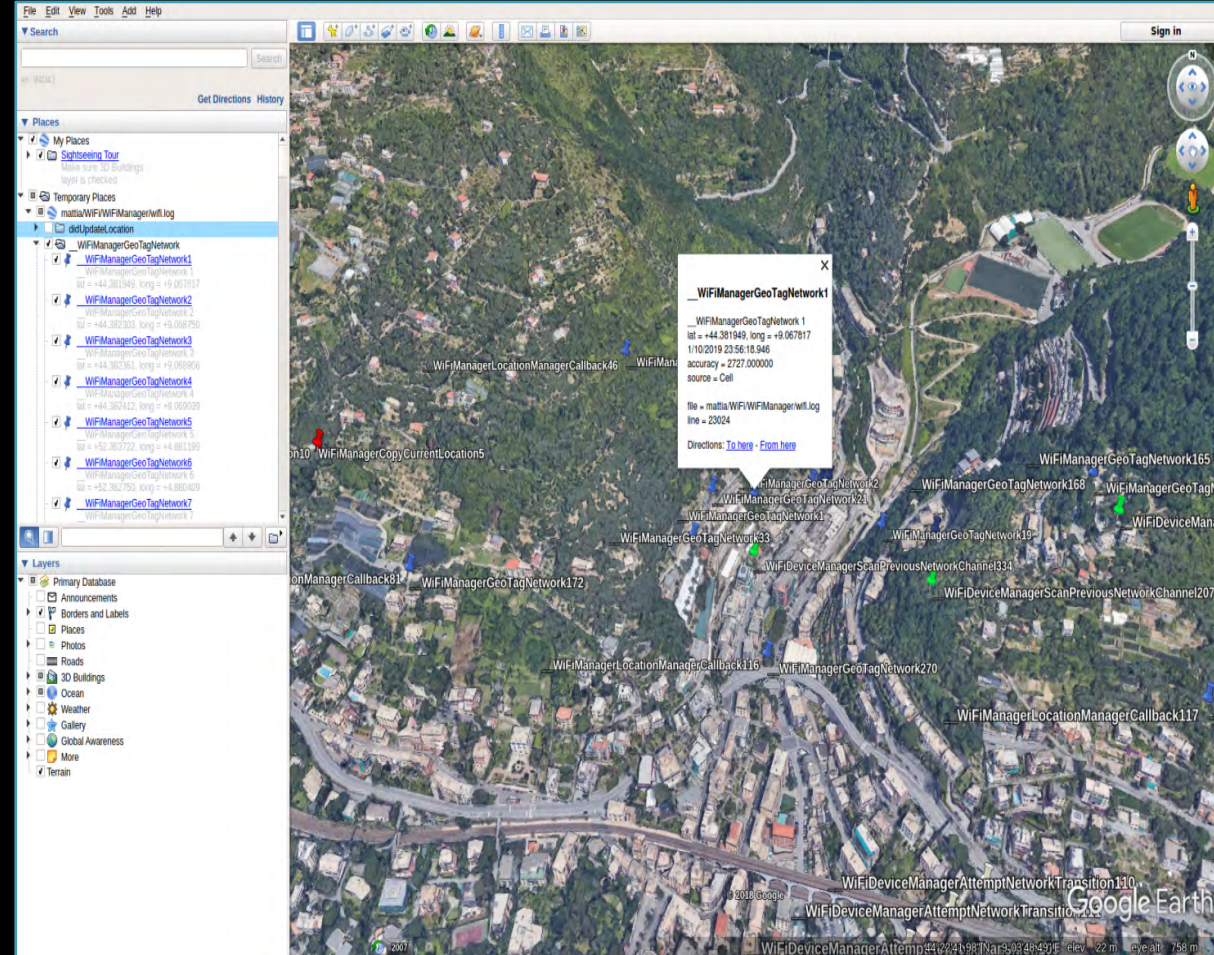
```
MacBook-Air-di-Mattia:sysdiagnose mattiaepifanis python3 sysdiagnose-wifi-kml.py -i ../Test_Data/WiFiManager/wifi.log
Running sysdiagnose-wifi-kml.py v2019-05-08 Initial Version

=====

Found 89 valid didUpdateLocation instances in ../Test_Data/WiFiManager/wifi.log
Found 10 valid __WiFiManagerGeoTagNetwork instances in ../Test_Data/WiFiManager/wifi.log
Found 7 valid __WiFiManagerLocationManagerCallback instances in ../Test_Data/WiFiManager/wifi.log
Found 2 valid __WiFiLocaleManagerLocationManagerCallback instances in ../Test_Data/WiFiManager/wifi.log
Found 60 valid WiFiLocaleManagerCheckLocale instances in ../Test_Data/WiFiManager/wifi.log
Found 7 valid __WiFiDeviceManagerAttemptNetworkTransition instances in ../Test_Data/WiFiManager/wifi.log
Found 2 valid __WiFiDeviceManagerScanPreviousNetworkChannel instances in ../Test_Data/WiFiManager/wifi.log
Found 0 valid WiFiManagerCopyCurrentLocation instances in ../Test_Data/WiFiManager/wifi.log

=====

Logged 177 locations to wifi-buf-locations.kml output file
Ignored 0 malformed log entries
```



# MOBILE INSTALLATION LOGS

<https://abrignoni.blogspot.com/2019/01/ios-mobile-installation-logs-parser.html>

```
MobileInstallation — -bash — 149x15
[MacBook-Air-di-Mattia:MobileInstallation mattiaepifani$ python3 mib_parser.sql.py

iOS Mobile Installation Logs Parser
By: @AlexisBrignoni
Web: abrignoni.com
```

Logs processed: 2  
Lines processed: 2535

Total apps: 29  
Total installed apps: 29  
Total uninstalled apps: 0  
Total historical app reports: 29  
Total system state events: 6

MacBook-Air-di-Mattia:MobileInstallation

New Database Open Database Database Structure Browse Data Edit Pragmas Execute SQL

Table: dimm New Record Delete Record

	time_stamp	action	bundle_id	
Filter	Filter	Filter	Filter	
1	2019-06-19 14:54:06	Reboot detected		
2	2019-06-19 23:03:19	Reboot detected		
3	2019-06-20 05:40:20	Install successful	Placeholder:com.sibersystems.RoboForm.watchkitapp	
4	2019-06-20 05:41:21	Install successful	Placeholder:com.ubercab.UberClient.watchkitapp	
5	2019-06-20 05:42:47	Install successful	Placeholder:com.viber.watchkitapp	
6	2019-06-20 06:45:49	Data container moved	com.ubercab.UberClient.watchkitapp	/private/var/mobile/Contain
7	2019-06-20 06:45:49	Data container moved	com.ubercab.UberClient.watchkitapp.watchkitextension	/private/var/mobile/Contain
8	2019-06-20 06:45:49	Made container live	com.ubercab.UberClient.watchkitapp	/private/var/containers/Bun
9	2019-06-20 06:45:50	Install successful	Customer:com.ubercab.UberClient.watchkitapp	
10	2019-06-20 06:47:06	Data container moved	com.viber.watchkitapp	/private/var/mobile/Contain
11	2019-06-20 06:47:06	Data container moved	com.viber.watchkitapp.watchkitextension	/private/var/mobile/Contain
12	2019-06-20 06:47:06	Made container live	com.viber.watchkitapp	/private/var/containers/Bun
13	2019-06-20 06:47:06	Install successful	Customer:com.viber.watchkitapp	





*What's Coming Next – Be Smart  
About Your Choice...*

# *INSTALLING PROFILES ON THE DEVICE*

- Other logs can be generated by installing specific “**profiles**” on the device
  - Profiles can be downloaded from the Apple website
  - The most interesting profiles from a digital forensics perspective are:
    - **Battery Life**
    - **Disk Space Diagnostics (FS Metadata)**
    - **WiFi (may already be there)**
-

# *Just Tell Me The Proper Order Already*

If the “iTunes encryption” is haunting you

- The “Reset Network Settings” will scrub the `com.apple.wifi.plist`
- The “Reset All Settings” may scrub other logs – need more testing here
- Get at least Sysdiagnose first

When “PowerLogs” matter

- i.e. What happened in the last 10 mins on the device?
- Here, you would install the Battery Life profile first
- Regular acquisition methods impact the logs
- APOLLO can be used to parse them

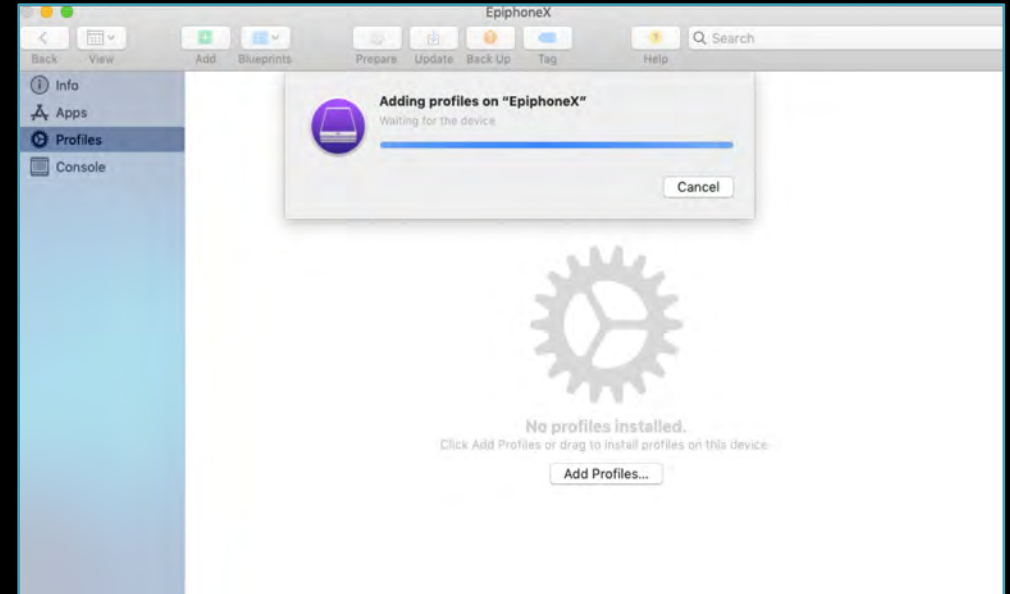
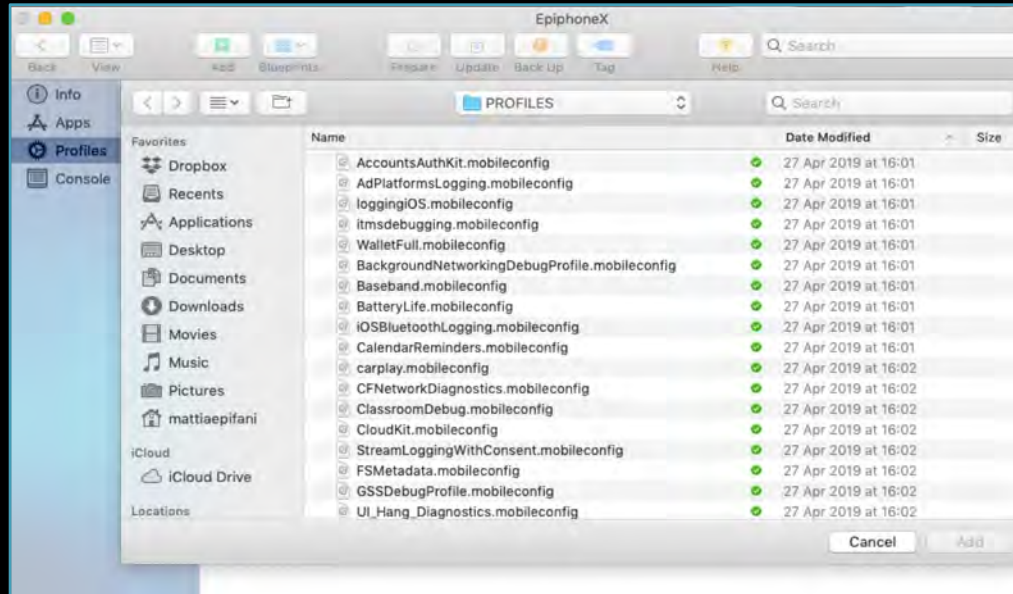
Yes, you are installing a profile on the device

- We do this all of the time with logical extractions

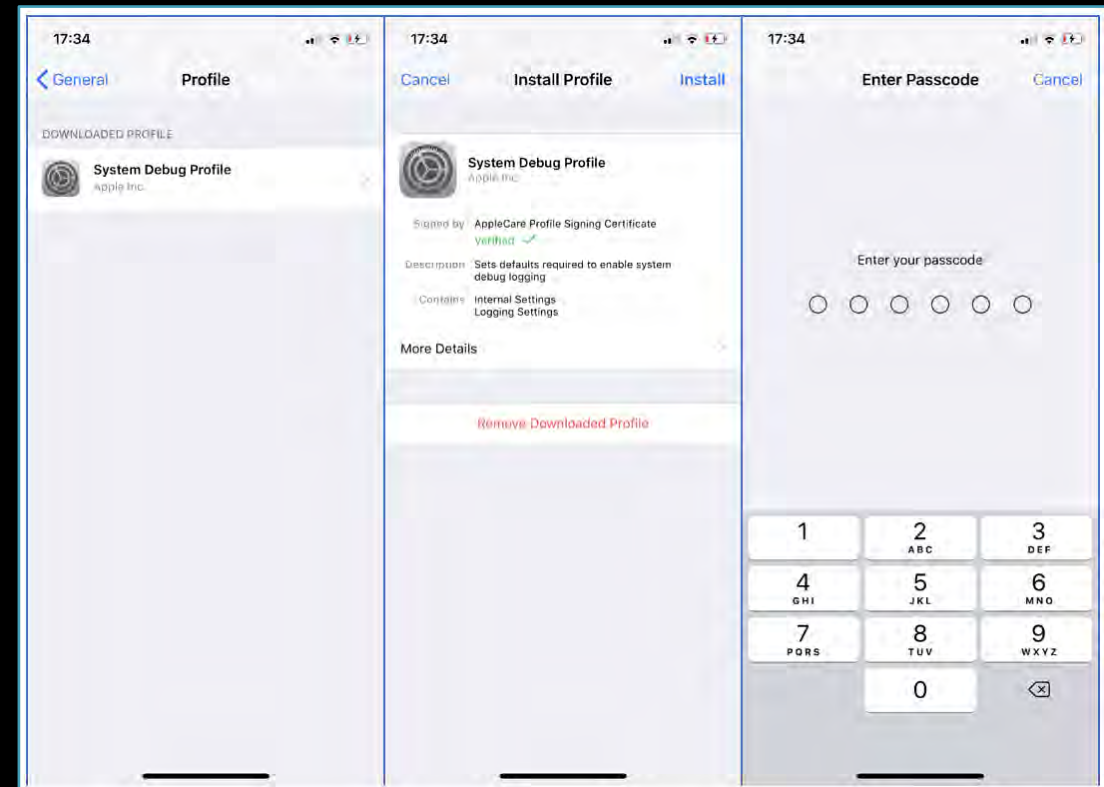
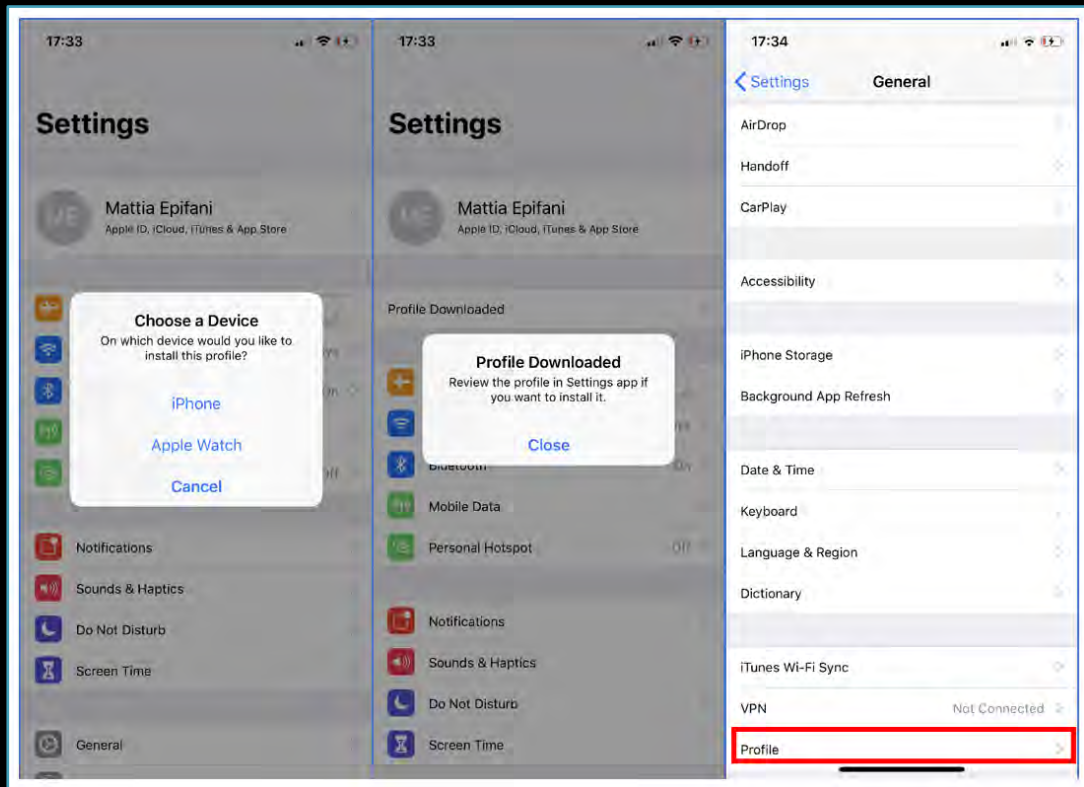
Documentation and reasoning are key!

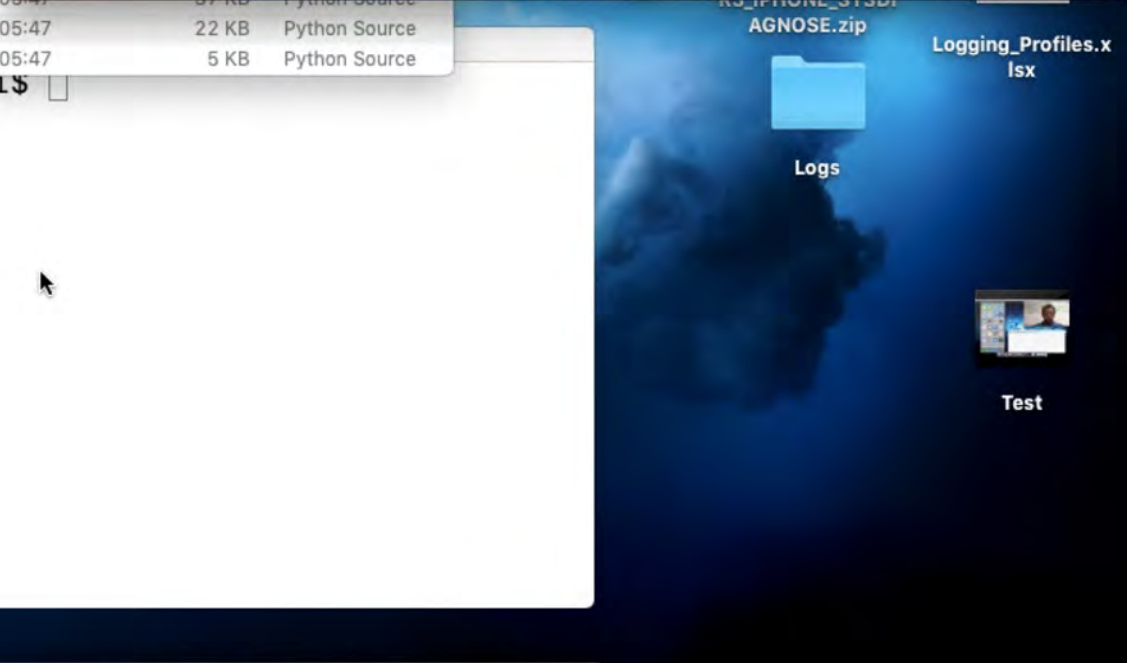
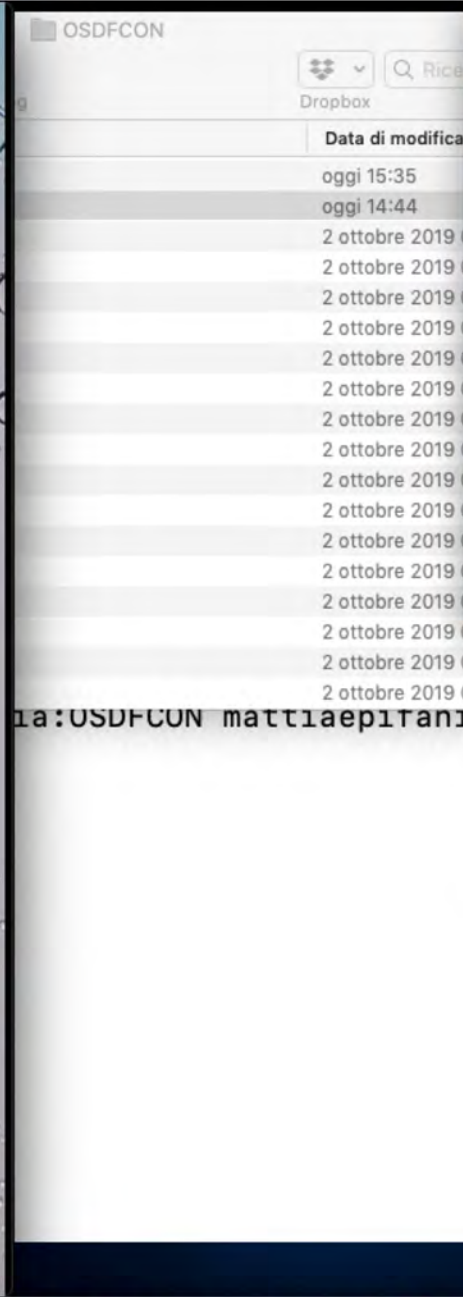
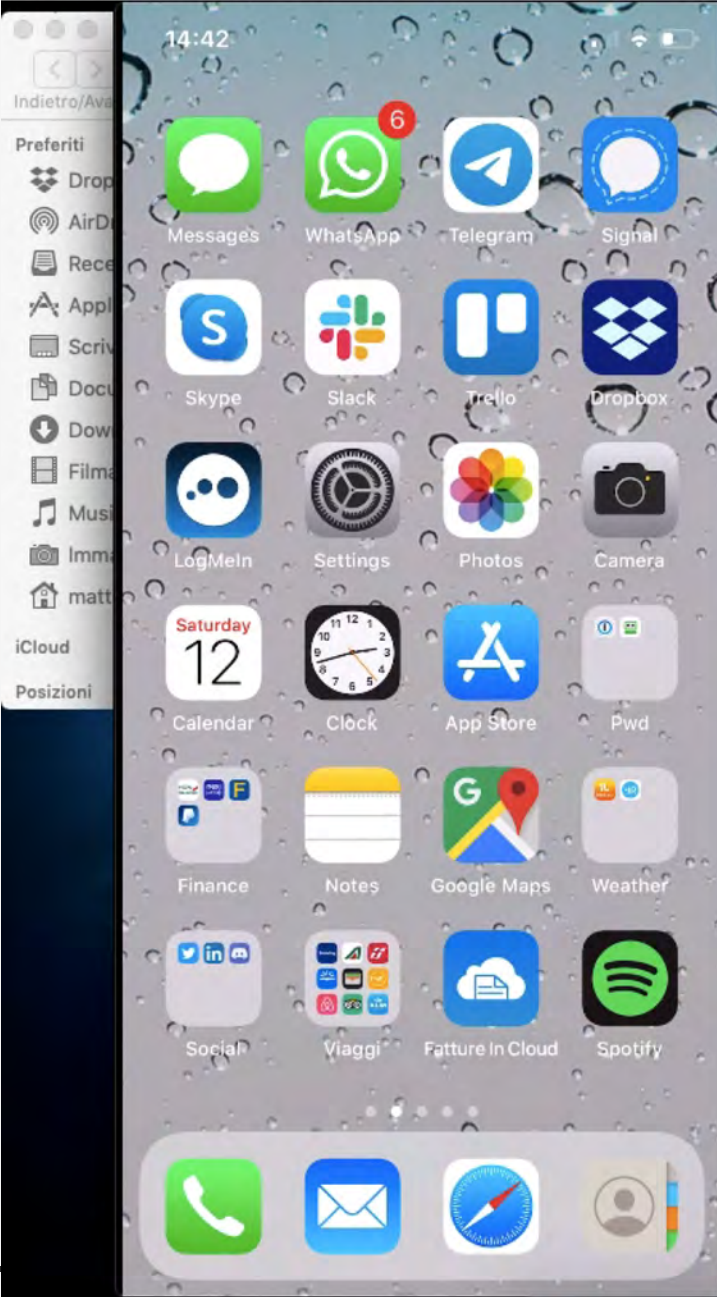


# INSTALLING A PROFILE ON A DEVICE (I)



# INSTALLING A PROFILE ON A DEVICE (II)





# *Considerations*

- What if the device is locked?
- Is this forensically sound?
- What will your organizations/departments think?
- How can we get this peer reviewed?
- Profile Updates/Changes
  - File System profile went MIA ☹️
- A full file system extraction gets some logs already
  - Cellebrite Premium, CAS and GrayKey
  - Sysdiagnose is NOT one of the logs captured by these methods – do it **after**
- Sysdiagnose is essentially us conducting “live forensics” on a Apple device
  - Research, Test, and Validate





# *SYSDIAGNOSE REFERENCES*

- **Using Apple “Bug Reporting” for forensic purposes**  
<https://www.for585.com/sysdiagnose>
- **Apple Bug Reporting**  
<https://developer.apple.com/bug-reporting/>
- **Apple Profiles and Logs**  
<https://developer.apple.com/bug-reporting/profiles-and-logs/>
- **Understanding Crashes and Crash Logs**  
  
<https://developer.apple.com/videos/play/wwdc2018/414/>
- **Understanding and Analyzing Application Crash Reports**  
[https://developer.apple.com/library/archive/technotes/tn2151/\\_index.html](https://developer.apple.com/library/archive/technotes/tn2151/_index.html)
- **Demystifying iOS Application Crash Logs**  
<https://www.raywenderlich.com/2805-demystifying-ios-application-crash-logs>
- **The ultimate diagnostic tool: sysdiagnose**  
<https://eclecticlight.co/2016/02/06/the-ultimate-diagnostic-tool-sysdiagnose/>
- **More useful information gleaned from sysdiagnose**  
<https://eclecticlight.co/2016/02/08/more-useful-information-gleaned-from-sysdiagnose/>
- **Running tools within sysdiagnose individually**  
<https://eclecticlight.co/2016/02/08/running-tools-within-sysdiagnose-individually/>
- **iOS Mobile Installation Logs**  
<https://dfir.pubpub.org/pub/e5xlbw88>

# *SYSDIAGNOSE TOOLS*

- **Libimobiledevice** <https://www.libimobiledevice.org/>
- **iBackupBot** <http://www.icopybot.com/itunes-backup-manager.htm>
- **DB Browser for SQLite** <https://sqlitebrowser.org/>
- **Elcomsoft iOS Toolkit**  
<https://www.elcomsoft.com/eift.html>
- **iOS Sysdiagnose Forensic Scripts**  
[https://github.com/cheeky4n6monkey/iOS\\_sysdiagnose\\_forensic\\_scripts](https://github.com/cheeky4n6monkey/iOS_sysdiagnose_forensic_scripts)
- **iOS Mobile Installation Logs Parser**  
<https://github.com/abrignoni/iOS-Mobile-Installation-Logs-Parser>
- **APOLLO** <https://github.com/mac4n6/APOLLO>



# Questions?

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